



March 18, 2020

Dear Buckner Residents and Families,

During these unprecedented days, we all have questions we want answered. I am attaching with this letter answers to some of the questions we are being asked most often.

We hope this document provides you with the most current information we have. However, as we all know, the situation is changing daily. Still, we are confident the attached "Frequently Asked Questions" document, will help you. Because no single document can answer every question, let me encourage you to stay in contact with the staff at your community and to also monitor suggestions and guidelines from the government.

Our Buckner team is doing everything reasonably possible to communicate with you as thoroughly as we can, but we do ask you to always feel the freedom to come to us with any questions you might have. The spirit of kindness and cooperation in all our Buckner communities is encouraging to me and I want you to know how much your Buckner team appreciates you and your patience.

We are thankful the opportunity to serve you.

Sincerely,

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke at the bottom.

Charlie Wilson
Senior Vice President