

Buckner Retirement Services Weekly Update

June 30, 2020

Dear Buckner Residents and Families,

We recently had a resident at one of our communities test positive for COVID-19 shortly after coming to us from a local hospital. Under the guidance of Texas Health and Human Services, we immediately implemented precautionary retesting of nearly 70 residents and associates in that care area who may have been in contact. Over the weekend, we received confirmation the test results were 100% negative.

To me, this is a testament to the ability for PPE (masks, gloves, etc.) to mitigate the risk of transmission. This effectiveness extends beyond our senior living communities. All over Texas, mayors and county judges are asking us all to wear masks in public to help stop the spread of coronavirus.

As we move into another holiday weekend, one that celebrates our independence and the greatness of our country, I urge you to reflect on the sacrifices The Greatest Generation made during World War II right here on the home front. This is our time to make a small sacrifice to help protect our seniors. Wear a mask; stay home when possible; and protect each other this July 4th.

Regarding our communications: We have heard positive feedback about the timeliness of our case updates; however, we understand that the frequency of these notifications can be overwhelming as the pandemic wears on and more positives results come in. Currently, most Texas counties require us to communicate each individual positive case in a timely manner per their guidance from the Centers for Medicare & Medicaid Services and HHSC. We are continuing to monitor these regulations in case updated guidelines allow us to communicate in an even more effective manner.

For real-time updates of all PUIs and cases, please continue to visit the BRS website (www.BucknerRetirement.org) for our community tracker and timelines. Also available online is a list of [Frequently Asked Questions](#) (FAQ) related to the Governor's orders and our community-wide testing for your reference – and you may call 855-754-3338 with questions at any time.

Be safe and thank you again for the opportunity to serve you.

Sincerely,
Charlie Wilson
Senior Vice President
Buckner Retirement Services