

Buckner Retirement Services Weekly Update

July 13, 2020

Dear Buckner Residents and Families,

As the coronavirus crisis continues, one of the things that's been on my mind a lot lately is this idea of personal responsibility. Personal responsibility. What is my role in all of this? In my leadership role at Buckner Retirement Services, I'm personally responsible for working to keep residents and associates in safe and healthy environments, empower my leadership team to make good sound decisions, provide them the needed resources to execute on those decisions and oversee the financial strength and stability of the organization, to name a few.

But what about my personal responsibility as a citizen of my community? What part do I *want* to play in the coronavirus pandemic? As a husband and father, I want to lead my family by showing them I am taking their health, and my own, seriously. The medical community's understanding of the coronavirus and how it spreads is evolving along with the guidance. I personally, try to look at the recommended practices without a political lens and follow measures like adhering to wearing a mask and social distancing whenever I must be in public. And as someone who has spent my life in service to seniors, I want to ensure that I am never putting their health and lives at risk through careless actions.

Buckner residents and family members all have personal responsibility in helping keep our communities safe for those who call it home. My call to everyone associated with any of our communities is that you will consider how your actions may impact those you live with and love. You are all part of our community and play a vital role in helping us ALL get to the days of normalcy ahead. Until that day, I would ask that we all be diligent in protecting ourselves, our families, and ultimately the seniors that live in our communities.

In preparation for that new normalcy, our leadership team is hard at work preparing processes and protocols to mitigate risks so that we can safely welcome visitors back into our communities. This includes our healthcare areas where our most vulnerable residents live. Residents need their families – **period**.

We are passionately and diligently working in coordination with [LeadingAge Texas](#) and [LeadingAge National](#) to urge lawmakers to make changes to current orders that would make it easier for senior living communities to safely allow visitation for residents and families. In the meantime, we're making preparations for that day so that we can be ready to welcome families back into the Assisted Living, Memory Care and Skilled Nursing areas of our communities, as well as Independent Living. For more information on advocacy efforts, please visit https://cdn.ymaws.com/www.leadingagetexas.org/resource/resmgr/covid19/june_25/joint_meeting_request_ltc_re.pdf.

For real-time updates of all PUIs and cases, please continue to visit the BRS website (www.BucknerRetirement.org) for our community tracker and timelines, as well as our lists of [Frequently Asked Questions](#) (FAQ) for your reference –you may also call 855-754-3338 with questions at any time.

Thank you for you for your continued prayers and please continue to #SupportSeniorLiving.

Sincerely,
Charlie Wilson
Senior Vice President
Buckner Retirement Services