

**Public Statement from Ventana by Buckner  
Issued August 27, 2020 at 1 p.m. CST**

As of 12 p.m. on Thursday, August 27, 2020, Ventana by Buckner was notified one associate tested as symptomatic positive for COVID-19. The associate was last in the community on August 22, and isolation procedures are in effect.

This is currently the only known active positive case at the community.

Because of the privacy requirements of the Health Insurance Portability and Accountability Act (HIPAA), we are not allowed to share the name of positive residents or associates.

For a complete list of our procedures related to positive cases of COVID-19, including Contact Tracing, Disinfection Protocols and Isolation Procedures, visit [BucknerRetirement.org](https://www.bucknerretirement.org) or click [here](#).

In addition to releasing this public statement, we have notified or are in the process of notifying every Member and the authorized emergency contacts of our Members in healthcare, as well as every associate through multiple communication channels.

As events over the past few months have shown, we face uncertainties unlike any we have seen before. As we see the continued presence of the coronavirus in Texas, it is essential now, more than ever, that we practice measures to protect each other. As a faith-based ministry, we are grateful for the opportunity to serve senior adults every day, but especially during these difficult times.

If you have any questions or concerns, please contact Ventana at 855-754-3338.