

Buckner Retirement Services Weekly Update September 29, 2020

Dear Buckner Residents and Families,

Over the past seven months, we have learned an important universal truth: The value of touch and connection with those we love is priceless.

The recent announcement from Governor Abbott and Texas Health and Human Services (HHSC) is an important first drop in the bucket pertaining to healthcare visitors, but there is still much work to do to carry out the state's regulatory guidance. We are currently solidifying our plans to allow for essential caregivers and other visitors, as well as the reopening of our salons.

Regarding essential caregivers, we received additional detailed regulatory guidelines, which are integral in developing our protocols. Key elements to these protocols are training of essential caregivers, COVID-19 testing and PPE. Our community executive directors will send out these protocols and next steps to you. We are working to get this started as soon as possible.

The new state orders also allow us to soon open our healthcare salons, something I know many of you are excited about. Haircuts and stylings have been one of the most missed luxuries throughout the pandemic. I believe in times of great stress and tragedy, it's the small things that ground us. We give these things little thought until they are taken away – and it's only upon their return that we once again begin to feel better about ourselves.

For many of us, the salon is also synonymous with socializing, and while group gatherings in the salon are still on hold, this simple human interaction offered by the salon will provide a world of hope and healing towards the isolation we've experienced.

Each of our communities is working on a plan for visitors and to re-open their salons that will follow the rules laid out by the state, as well as our own careful guidelines to mitigate risks. We are in daily communication with our regional HHSC liaisons, and we will inform you when we are approved by the state to allow essential caregivers and restricted healthcare visits in the coming weeks.

For a detailed timeline regarding COVID-19 cases specific to your community, visit [Tinyurl.com/BucknerPandemic](https://tinyurl.com/BucknerPandemic). The following is a summary for quick reference:

Community COVID-19 Active Case Summary (Residents & Associates)

	Active PUIs	Active Positive Cases
Baptist Retirement Community	0	0
Buckner Villas	0	0
Calder Woods	1	0
Parkway Place	0	2

Ventana	1	2
Westminster Place	0	6

Please continue to visit the BRS website (www.BucknerRetirement.org) for our community case tracker and timelines, as well as our lists of [Frequently Asked Questions](#) (FAQ) –you may also call 855-754-3338 with questions at any time.

Thank you for allowing us to serve you, and God bless.

Sincerely,
Charlie Wilson
Senior Vice President
Buckner Retirement Services