

Buckner Retirement Services Weekly Update October 6, 2020

Dear Buckner Residents and Families,

Slowly but surely, we are taking steps forward and making progress towards reuniting you, our residents, with your loved ones.

Last week, Dallas County lifted its local orders pertaining to health care visitors, allowing Ventana to follow Texas Health and Human Services' (HHSC) guidance. Today, Parkway Place became the first of our communities to receive state approval for health care visitors (guests), which was communicated to their residents and emergency contacts via a separate memo.

In addition to health care visitors, we are continuing to work on designating up to two essential caregivers for each resident in Nursing, Assisted Living and Memory Care. While our health care visitors will be required to use designated guest experience areas by appointment, essential caregivers are different. Approved essential caregivers who complete PPE training and provide negative COVID-19 test results from the past seven days will be allowed to visit in health care apartments one at a time through scheduled appointments. If you have not yet heard from your community about designating essential caregivers, please reach out.

All six of our communities are working hard to meet the Texas requirements needed to permit health care visitors and essential caregivers. But as we take each step forward, it's important we don't fall into the trap of taking two steps back.

What you do outside the walls of our communities matters. Your decisions to wear masks and PPE, socially distance as much as possible, avoid unnecessary outings and large gatherings, and practice proper hand washing and hygiene matters.

In the senior living industry, we use the term "community" because it highlights our sense of fellowship and commonality where each person has an important role. The same is true for the greater communities our Buckner campuses reside. All of us, whether resident, family member, or associate, are connected through community, and we will only beat the virus if we all support and protect each other.

For a detailed timeline regarding COVID-19 cases specific to your community, visit [Tinyurl.com/BucknerPandemic](https://tinyurl.com/BucknerPandemic). The following is a summary for quick reference:

Community COVID-19 Active Case Summary (Residents & Associates)

	Active PUIs	Active Positive Cases
Baptist Retirement Community	0	1
Buckner Villas	0	0
Calder Woods	1	0
Parkway Place	0	2

Ventana	1	2
Westminster Place	0	7

Please continue to visit the BRS website (www.BucknerRetirement.org) for our community case tracker and timelines, as well as our lists of [Frequently Asked Questions](#) (FAQ) –you may also call 855-754-3338 with questions at any time.

Thank you for allowing us to serve you, and God bless.

Sincerely,
Charlie Wilson
Senior Vice President
Buckner Retirement Services