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Buckner Retirement Services, Inc. (BRS) and Buckner Senior Living, Inc. (BSL) comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **BRS and BSL** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

BRS and BSL:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Cheryl Johnson, Compliance Officer of Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to cjohnson@buckner.org.**

If you believe that **Buckner Retirement Services, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Cheryl Johnson Corporate Compliance Officer, Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to cjohnson@buckner.org.** You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Cheryl Johnson** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you.
Call 1-800-381-4551 (TTY: 1-800-381-4551).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-381-4551 (TTY: 1-800-381-4551).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-381-4551 (TTY: 1-800-381-4551).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-xxx-xxx-xxxx1-800-381-4551 (TTY: 1-800-381-4551)。

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-381-4551 (TTY: 1-800-381-4551).번으로 전화해 주십시오.

العربية (Arabic)

ملحوظة: إذا لفتت حديثاً لظفر اللغة فإن خدمت المساعدة اللغوية تتوفر لآل المآل مآن. إتصل لبوق م 1- (رقم فف الصم وآلآكم: 1-800-381-4551 (TTY: 1-800-381-4551).

Urdu (Urdu)

ضردار آگر آپ هو بولتے آیں تو آپ کو زبان کی مدد کی خدمت مفت میں دستیاب ہے۔ کال کریں 1-800-381-4551 (TTY: 1-800-381-4551)۔



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Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-381-4551 (TTY: 1-800-381-4551).

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-381-4551 (TTY: 1-800-381-4551).

हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-381-4551 (TTY: 1-800-381-4551) पर कॉल करें।

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-381-4551 (TTY: 1-800-381-4551).

ગુજરાતી (Gujarati)

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-381-4551 (TTY: 1-800-381-4551).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-381-4551 (TTY: 1-800-381-4551).

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-381-4551 (TTY: 1-800-381-4551)まで、お電話にてご連絡ください。

ພາສາລາວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-381-4551 (TTY: 1-800-381-4551).



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پارسی (Persian)

توجہ ایگر حرف ہرار دادن زبان [زبان خدمات امداد، رنگان بشم ما در دسترس ہستی ت م اسرہا (TTY: 1-1-800-381-4551

(TTY: 1-800-381-4551).